

De Anza College Office of Institutional Research and Planning

To: Enrollment Advisory Team

From: Ola Sabawi, Research Analyst

Date: 11/18/2019

Subject: Withdraw Survey – Fall 2019

The withdraw survey was distributed to students who withdrew from one or more of the courses they were registered in during fall 2019. The survey was distributed from census to week 8 in the term. 111 respondents completed this survey.

Reasons why Respondents Withdrew from a Course

- 31% (34) of survey respondents were not satisfied with the instructor or method of teaching.
- 23% (26) of respondents indicated a personal issue outside of school.
- 13% (14) of respondents indicated their job schedule did not allow them enough time to be successful.
- 10% (11) of respondents found it hard to spend enough time on the class to be successful.
- 7% (8) of respondents indicated they fell behind in the coursework and could not catch up.
- 5% (5) of respondents indicated financial issues.
- 4% (4) of respondents indicated the course was different from what they anticipated.
- 4% (4) of respondents indicated the course was more challenging that they anticipated.
- Other reasons for withdrawing from a course were cited at rates of 2% or less.

What is the <u>MAIN</u> reason you withdrew from a course this term?	Respondents	Percent
I was not satisfied with the instructor or method of teaching.	34	31%
I need to take care of personal issues outside of school.	26	23%
My job schedule did not allow me enough time to be successful in the class.	14	13%
I found it hard to spend enough time on the class to be successful.	11	10%
I fell behind in the coursework and could not catch up.	8	7%
I had financial issues making me unable to stay enrolled.	5	5%
The course was different from what I anticipated.	4	4%
The coursework was more challenging than I anticipated.	4	4%
I realized the course was not needed for my major or goal.	2	2%
I intended to re-take the course with additional support or assistance such as tutoring workshops or attend more office hours.	1	1%
The course day or time no longer fits my schedule.	1	1%
Other	1	1%
Total	111	100%

Open-Ended Responses Grouped into Themes

Themes	Respondents	Percent
Withdrew by mistake	1	100%
Total	1	100%